

Escalation Matrix



Details of designation	Contact Person Name	Address where the physical address location	Contact No.	Email-ID	Working hours when complainant can call
Customer Care	Nikhil Gangwar	Hno. 149, Mega Dream Homes, mini bypass road, Bareilly, UP - 243122	8433120624	support@equivision.co.in	9AM – 5PM
Head of Customer Care	Nikhil Gangwar	Hno. 149, Mega Dream Homes, mini bypass road, Bareilly, UP - 243122	8433120624	support@equivision.co.in	9AM – 5PM
Compliance Officer	Nikhil Gangwar	Hno. 149, Mega Dream Homes, mini bypass road, Bareilly, UP - 243122	8433120624	support@equivision.co.in	9AM – 5PM
CEO	Nikhil Gangwar	Hno. 149, Mega Dream Homes, mini bypass road, Bareilly, UP - 243122	8433120624	support@equivision.co.in	9AM – 5PM
Principal Officer	Nikhil Gangwar	Hno. 149, Mega Dream Homes, mini bypass road, Bareilly, UP - 243122	8433120624	support@equivision.co.in	9AM – 5PM