

Grievance Redressal Process

- Clients can seek clarification to their query and are further entitled to make a complaint in writing, orally or telephonically. An email may be sent at support@equivision.co.in
- Alternatively, the Investor may call on +91 - 8433120624
- A letter may also be written with their query/complaint and posted at the below mentioned address: H No. 149, Mega Dream Homes, Mini Bypass Road, Bareilly, Uttar Pradesh - 243122.
- The client can expect a reply within 21 days of approaching the Research Analyst.
- In case the client is not satisfied with our response they can lodge grievance with SEBI at <http://scores.gov.in> or may also write to the office of SEBI.
- After exhausting the above options for resolution of the grievance, if the investor/client is still not satisfied with the outcome, they can initiate dispute resolution through the ODR Portal: <https://smartodr.in/login>.
- For more details about the ODR mechanism, fees, timelines etc., you may read the master circular released by SEBI titled: "Online Resolution of Disputes in the Indian Securities Market" available at the following link: https://www.sebi.gov.in/legal/master-circulars/aug-2023/online-resolution-of-disputes-in-the-indian-securities-market_75220.html
- Details of Compliance Officer:
 - Name: Mr. Nikhil Gangwar
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 - Email: support@equivision.co.in